

HD DVD Player – Refund Offer

Overview:

With the industry move to standardize technology to Blue Ray, Wal-Mart has extended the return timeframe to include all HD DVD players purchased between the dates of November 1st – April 30th. Our goal is to always satisfy our Customers!

Refund Process:

Please follow normal refund guidelines with the exception of the dates being extended to April 30th for all HD DVD players listed below.

Store Managers:

Please ensure all Associates are aware of and follow the normal refund process.

[http://mywire.wal-mart.com/wps/screens/html/showPDF.jsp?
WIRE_SC=http://mywirecontent.wal-
mart.com/en_US/us_wirecom/training/guides/fg/500/fg501.pdf](http://mywire.wal-mart.com/wps/screens/html/showPDF.jsp?WIRE_SC=http://mywirecontent.wal-mart.com/en_US/us_wirecom/training/guides/fg/500/fg501.pdf)

Claims Process:

Please follow normal claims process.

HD DVD Players:

Item Description	Item Number	UPC
HD DVD PLAYER	508817	02226500023 6
HD DVD PLAYER	558245	02226541212 1
HD DVD PLAYER	564786	02226500023 6
HD DVD PLAYER	570078	02226500106 6
HD DVD PLAYER	570634	02226500015 1
HD DVD PLAYER	580563	02226500101 1
RCA HD DVD PLAYER	558236	03490952028 4
HD DVD PLAYER	579271	06211870001 2

Note: Any HD DVD player being returned that is not listed above is non-refundable.